**TERMS (ONLINE) SINGING LESSONS**

**Terms & Conditions concerning our Product/ Services**

The following terminology applies to these Terms and Conditions: "Client", "You" and "Your" refers to you, the person that purchases a service or product of “House of Voice L.L.C.” on this website or through e-mail: info@houseofvoicecoaching.com

For all services and products offered on this website, the prices are Tax excluded unless mentioned otherwise.

***Three months Package***The three-month package contains seven voice lessons of 45 minutes per lesson.  The three month period starts from the first lesson on. The lessons will take ideally place every other week, this is once per 14 days.

The singing lessons of House of Voice L.L.C. will only be offered to people who are fourteen years or older.

When having signed up for the singing lessons, each lessons will be given online through the enterprise video communication platform Zoom or in person at the location of House of Voice L.L.C.

The first lesson will conclude a voice- assessment and setting goals for the three- month period. The following six lessons will contain singing lessons.

Once you sign up for the three months package, you are agreeing to pay the whole three month amount. The three month package will be payed each month in three terms.
The invoice has to be payed in full within 14 days after the date of the invoice.

Once you have agreed to purchase the three month package, you are allowed to stop the voice lessons, however there will be no refunds.

The three months are consecutive without any pauses.

This is with the exception of putting the three month process on hold when the client of House of Voice or the House of Voice coach is pausing it due to summervacation or christmasbreak. In this latter case, the lesson(s) will be re-scheduled.

If the client decides to stop attending the voice lessons before the seven lessons have taken place, the client still has to pay the total amount of the three months packages.

If the client doesn’t show up to the lesson, there won’t be any refund nor will this lesson be rescheduled. The client has to pay the lesson in full, according to the three- month package payment terms.

Once the client signed up for the 3- month package they get to schedule the 7 lessons through our booking calender as fits their schedule. We highly recommend scheduling all seven lessons before the first lesson take place to make sure their schedule fits the availability of House of Voice.

The client can re-schedule any scheduled lesson, as long as they re-schedule 24 hours or longer prior to the scheduled date. It is the clients responsibility to re-schedule the canceled lesson and it has to be re-scheduled within 3 months after the first voice lesson of the 3-month package. If the client hasn’t rescheduled the lesson within the 3 months timeframe, the voice lesson is expired.
When the coach has to cancel the lesson due to sickness on her end, the lesson will always be rescheduled.

When the client didn’t pay the invoice within the due- date as mentioned on the invoice, the client will get one friendly payment reminder. They’ll get a 14 days of grace period to pay the amount due. If the client still hasn’t payed within the time mentioned, the coach of House of Voice has the right to stop the lessons effective immediately. The client gets a $25,- fee and will be able to continue the package once they payed the fee.

Any lessons that are missed due to failure to meet the installment payments, will not be re- scheduled.

Continue reading for more information on the rights of the client & House of Voice at the Disclaimer.

**ONLINE SINGING LESSONS**

***Six months Package***The six-month package contains fourteen voice lessons of 45 minutes per lesson.  The six month period starts from the first lesson on. The lessons will take ideally place every other week, this is once per 14 days.

The singing lessons of House of Voice L.L.C. will only be offered to people who are fourteen years or older.

When having signed up for the singing lessons, each lessons will be given online through the enterprise video communication platform Zoom or in person at the location of House of Voice L.L.C.

The first lesson will conclude a voice- assessment and setting goals for the six- month period. The following thirteen lessons will contain singing lessons.

Once you sign up for the six months package, you are agreeing to pay the whole six month amount. The six month package will be payed each month in six terms.
The invoice has to be payed in full within 14 days after the date of the invoice.

Once you have agreed to purchase the six month package, you are allowed to stop the voice lessons, however there will be no refunds.

The six months are consecutive without any pauses.

This is with the exception of putting the six month process on hold when the client of House of Voice or the House of Voice coach is pausing it due to summervacation or christmasbreak. In this latter case, the lesson(s) will be re-scheduled.

If the client decides to stop attending the voice lessons before the fourteen lessons have taken place, the client still has to pay the total amount of the six months packages.

If the client doesn’t show up to the lesson, there won’t be any refund nor will this lesson be rescheduled. The client has to pay the lesson in full, according to the six- month package payment terms.

Once the client signed up for the 6- month package they get to schedule the 14 lessons through our booking calender as fits their schedule. We highly recommend scheduling all fourteen lessons before the first lesson take place to make sure their schedule fits the availability of House of Voice L.L.C.

The client can re-schedule any scheduled lesson, as long as they re-schedule 24 hours or longer prior to the scheduled date. It is the clients responsibility to re-schedule the canceled lesson and it has to be re-scheduled within 6 months after the first voice lesson of the 6-month package. If the client hasn’t rescheduled the lesson within the 6 months timeframe, the voice lesson is expired.
When the coach has to cancel the lesson due to sickness on her end, the lesson will always be rescheduled.

When the client didn’t pay the invoice within the due- date as mentioned on the invoice, the client will get one friendly payment reminder. They’ll get a 14 days of grace period to pay the amount due. If the client still hasn’t payed within the time mentioned, the coach of House of Voice has the right to stop the lessons effective immediately. The client gets a $25,- fee and will be able to continue the package once they payed the fee.

Any lessons that are missed due to failure to meet the installment payments, will not be re- scheduled.

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